"Outreach is listening to your community and working together to find solutions."

"Effective engagement allows us to develop a shared vision and understanding, and strengthens the lines of communication between people, distributed IT units, colleges, departments, and branch campuses."

"We recognize the need to build and sustain excellent working relationships throughout the university. Engagement as a strategic component that helps us achieve IT objectives."

"At IC, engagement means how we connect and interface with the people who use our services. Engagement means providing a single point of contact for services and project requests."