Getting Started with IT Governance

WHEN should we consider IT governance?

SURPRISES!
Clients hate them, and so do we. IT governance can limit surprises.

RESISTANCE
If clients resist using the solutions IT provides, it’s time for a change.

COLLABORATION
Want to increase collaboration? Reduce duplication?

AGREEMENT
Agreeing on IT strategy and policy makes life easier.

TRANSFORMATION
Be seen as strategic partners, not just cost centers.

WHY would we want IT governance?

ALIGNMENT
IT decisions should support the institution’s strategies. You need a structure to make sure they align.

BUY-IN
Stakeholders support decisions when they participate in them. A clear process builds buy-in.

COMMUNICATION
IT needs to consistently communicate with its stakeholders. With IT governance, you can be sure you’ve reached them.

RISK
You need to consider risk in any IT decision. IT governance helps you build risk management into your processes.

HOW do we get started with IT governance?

LEARN
Lit Review
Read all about it!

Well & Ross
EDUCATION

Other Institutions
Look for those with effective IT governance

PLAN
Decisions
Decide which decisions IT governance will make

Stakeholders
Identify both IT and non-IT at appropriate org. level

Gap
Where are you now? What needs to change?

DESIGN
Structure
Organize around mission or technology?

What’s Governance?
Think service advice & ops vs. strategy

Active Management
Successful governance needs care

GROW
Review & Refine
Make sure IT governance works

Continuous Improvement
Be prepared to change with the times!

WHAT is your IT governance maturity level?

OPTIMIZED
Components are institutional practices and part of culture

ESTABLISHED
Components are developed sustainably and scalable

DEVELOPING
Active planning and focused effort

INITIAL
Discussion under way

ABSENT
Little to no planning, ad hoc

WHO should help develop IT governance?

IT Leadership
Consider who is... Accountable

Non-IT Stakeholders
Governed

IT Stakeholders
Look for...

Influencers

Strategic thinkers