TechFinder: Delivering Just-in-Time Classroom Support

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**What is TechFinder?**

* A student-designed app for classroom technology support, TechFinder will provide on-demand assistance to instructors by allowing trained student workers to pick up help “missions” from anywhere on campus.
* Why do we need this app?
  + Our campus footprint is growing
  + We need to deliver support to instructors in classrooms while minimizing wait time.
  + Allowing student workers flexible work locations benefits staff, customers, and students.
* Ideal outcomes:
  + Offer student staff the ability to work from anywhere on campus
  + In the future, roll-out to staff workers who are in distributed locations/satellite offices
  + Help instructors and staff quickly and efficiently
  + Identify areas of campus that are having recurring issues and take immediate action
* How does it work?
  + Designed by two student interns in collaboration with staff from Academic Technology/Media Services
  + Written in JavaScript, housed in Docker container
  + Currently works on Brown wifi only-still in testing phase

**Contact us!**

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