IT Spending and Staffing
From Pandemic to Post-Pandemic

How familiar are you with CDS?
- Annual participant
- Occasional participant
- Last year first time
- This year first time
- Still considering
"We were challenged to communicate the impact of growth on limited resources. We used EDUCAUSE data to compare our IT spend to spending at peer institutions with similar service portfolios."

— CFO at a medium-sized private research university
What is a practical range for central IT resources?

*bubble size represents Central IT FTEs per 1,000 institutional FTEs*

To what extent is IT spending distributed vs. centralized?
To what extent does central IT leverage student employees?

How will spending change in FY ‘21?
How did COVID-19 impact budgets and staffing?

Type in the chat, but don’t hit enter…

How have you used CDS for decision making?
What’s in store for 2021

- Follows shorter format from 2020
- New
  - Spending data on “emerging and key technologies”
  - Staff turnover data (hires / terminations per year)
  - DEI hiring data
  - Spending and staffing data on IT service catalog
    - 8 broad categories
    - Optional detail into individual IT services
    - Responsibility and structure of IT services
What’s in store for 2021

Emerging or Key Technologies:
- Cloud-based services
- Artificial Intelligence
- Multi-factor authentication (MFA)
- Endpoint detection and response

During the prior fiscal year, how many staff FTEs (exclude students) departed central IT?

During the prior fiscal year, how many staff FTEs (exclude students) were hired into central IT in the following situations?

- To fill a vacancy, regardless of how long that vacancy had been open (i.e., the data scientist resigned in December and we hired a new one in March)
- Into a position new to central IT during the prior fiscal year (i.e., a new role was created or posted for the first time, or an FTE that reported to another unit on campus was transferred to central IT)

During the prior fiscal year, how many staff FTEs (exclude students) were hired into central IT from underrepresented groups?

Get Ready

1. Review Survey Questions
2. Mark your calendar
3. Complete the survey
Want to learn more?

- **Member QuickTalk | Core Data Service (CDS) Study Group**
  - Next: August 13, 2021 @ 12:30pm ET

- **Data Literacy Institute**
  - Register now, starts August 2, 2021

- **The Analytics Collaborative Mentoring Circle**
  - Starts September 13, 2021

Contact Us

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