EDUCAUSE Live! Participant Chat: Links and Abbreviated Transcript

The EDUCAUSE Core Data Service: Core Metrics in Action

August 21, 2013: 1:00 p.m. ET (UTC-4; 12:00 p.m. CT, 11:00 a.m. MT, 10:00 a.m. PT)

Abbreviated Session Chat:

Victoria Fanning, EDUCAUSE: (13:04) For more information on the Core Data Service: www.educause.edu/research-and-publications/research/core-data-service

guest 2: (13:05) on survey, "Do Not Know" should be an option

Victoria Fanning, EDUCAUSE: (13:05) @Guest2: Yes, agreed - I just saw that as well and thanks!

Victoria Fanning, EDUCAUSE: (13:09) 2012 CDS Executive Summary Report (This report summarizes results from the EDUCAUSE CDS survey.): www.educause.edu/library/resources/2012-cds-executive-summary-report

Victoria Fanning, EDUCAUSE: (13:12) Learn more about how CDS can help you communicate the value of IT: http://net.educause.edu/ir/library/pdf/ERS1305.pdf

Chip: (13:13) Insurance--in case we ever need to get that kind of data


Victoria Fanning, EDUCAUSE: (13:27) Those eight modules are listed under Data Collection.

Victoria Fanning, EDUCAUSE: (13:32) Sign up for the CDS-COMMUNITY listserv: http://listserv.educause.edu/cgi-bin/wa.exe?SUBED1=CDS-COMMUNITY&A=1

Victoria Fanning, EDUCAUSE: (13:36) Terminal 4, from the listserv: http://listserv.educause.edu/cgi-bin/wa.exe?A2=ind1308&L=CIO&T=0&F=&S=&P=60977

Victoria Fanning, EDUCAUSE: (13:37) ePortfolio: http://listserv.educause.edu/cgi-bin/wa.exe?A2=ind1111&L=CIO&P=R65173


judy c: (13:40) how do we get to the detail behind the dashboard

judy c: (13:43) is there a way to do multiple (or all) rather than click on tables one-by-one

Vicki Williams: (13:44) If I find inaccurate 2012 data for our institution, how do I go about getting it corrected?

Guest 4: (13:45) One suggestion regarding using CDS to benchmark staffing levels. To make this effective, you’d have to know the service catalog provided by each Central IT Dept, and the svc catalog descriptions would need to be standardized for apples to apples comparison. Maybe this could be a new module or separate optional endeavor. This data would be very helpful.

Andrew: (13:46) I concur with Guest 4's comment about service catalog descriptions would be very valuable.

Sarah Bearbower - Viterbo University: (13:46) I'd be interested in best practices on how people plan to track spending by domain.


Dorothy Sasscer: (13:52) I think I'm a bit confused - is there an additional cost to participate in CDS?

Dorothy Sasscer: (13:54) thank you!

Victoria Fanning, EDUCAUSE: (13:56) Contact Leah, or [coredata@educause.edu](mailto:coredata@educause.edu)