IT CFO CFOs and Business Officers Constituent Group Discussion

Friday, 10-18-13 9:10 – 10:00 am Rm 207D

**Topics discussed:**

* Too much money left at year-end, how handle?
* IT Governance
* Increasing workload of HR tasks/responsibilities for Financial Managers
* What do CIOs (or our supervisors) want from us?
* Charging back for services
* Important to cost out services.  One school had hundreds, one had ~35.
* How benchmark cost of services?  How do we know if our service is efficient vs. others? Cost per FTE?  Cost per Student? How allocate Overhead?
* Look into ITFMA (Industry group of IT financial Managers, which does have some government and higher ed membership)

**Biggest takeaways:**

* Get ITCFO listserv going
* Look into benchmarking of specific IT services
* Investigate ITFMA organization