Service Design Links

* [List of Service Design Books](http://www.servicedesignbooks.org/browse/)
* [This is Service Design Thinking](http://www.amazon.com/This-Service-Design-Thinking-Basics/dp/1118156307) by Marc Sticdom and Jakob Schneider
* [Service Design Network](http://www.service-design-network.org/)
* [Service Design Tools](http://www.servicedesigntools.org/)
* [Stefan Moritz](http://stefan-moritz.com/)
* [Leveraging Service Blueprinting to Rethink Higher Education](http://cdn.americanprogress.org/wp-content/uploads/issues/2011/10/pdf/service_blueprinting.pdf) by Amy L. Ostrom, Mary Jo Bitner, and Kevin A. Burkhard
* [Service Blueprinting Workshop](http://wpcarey.asu.edu/events/2912), W. P. Carey School of Business, Tempe Campus, Arizona State University
* [www.servicedesigntools.org](http://www.servicedesigntools.org)
* <http://Thisservicedesigndoing.com>
* <https://smaply.com/>