**RESOURCES:**

**Generation Me: Why Today’s Young Americans Are More Confident, Assertive, Entitled—and More Miserable Than Ever Before**

**By Jean M. Twenge, Ph.D (2006)**

**When Generations Collide: Who They Are. Why They Clash. How to Solve the Generational Puzzle at Work.**

**By Lynne C. Lancaster and David Stillman (2002)**