CDS Reporting Demo

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Poll – Have you used CDS Reporting?

- Yes!
- No, but my institution is a CDS participant
- No, my institution isn’t a CDS participant
- No, I’m not sure if my institution is a CDS participant
CORE DATA SERVICE

All 2013 Data Are Now Available
Use the latest data on higher education IT staffing, financials, and services to make the case for IT modifications, upgrades, or enhancements.

ACCESS DATA

The EDUCAUSE CORE DATA SERVICE (CDS) is a benchmarking service used by colleges and universities to inform their IT strategic planning and management.

Add Your Access Reports and
Use Data to Analyze Your IT Environment

Data from the 2013 survey is available now in CDS Reporting, a self-service tool that enables institutions to create custom peer groups of other institutions, interact with data in dashboards and graphs, and review IT core metrics on IT staffing, funding, and services.

If your institution completed the 2013 survey, you can use this data to benchmark your IT organization against your peers, make the case for additional resources, evaluate your organizational structure and governance, or calibrate or justify performance.

Access Data in CDS Reporting

CDS Reporting provides dashboards that display data from CDS survey questions. The Core Metrics dashboard contains the most frequently used metrics for IT strategic management and planning. Additional dashboards group questions by topic for easy comparison.

Click any graph to open a detailed report containing exportable graphs and data tables with 2011, 2012, and 2013 data.

You can also download data to a spreadsheet. You have the option to download by question or module so you can analyze data in your own application.

Compare your data with others' using pre-built peer groups, or create your own custom peer groups. Applying a peer group will adjust the dashboards and detailed reports to display data for the peer group selected.
WELCOME TO CDS REPORTING

Steps to Interact with Your Data

1. Define one or more peer groups to use in dashboard data comparisons
2. Select a dashboard by topic or specific question
   - View your data
   - Download detailed reports
   - Export graphs and tables
3. Use Core Metrics to benchmark your IT operational efficiency

Topic

Question

- OR -

Go to Dashboard

Quick Links

Quick Start Guide
2013 Visual Data Dictionary
Share Feedback
### Peer Groups

1. Check the "Active" box to use a peer group in CDS Reporting. You have 11 active peer groups.
2. Click a peer group's name to see its group members in the bottom pane.
3. Click "New" to create a new group. "Edit" to change information about a custom group."Copy" to copy and customize an existing group or "Delete" to remove a custom group.

<table>
<thead>
<tr>
<th>Active Peer Group Name</th>
<th>Description</th>
<th>Type</th>
<th># Institutions</th>
<th># Completed 2013 Survey</th>
<th>Shared Owned by My Org</th>
<th>Owned by Me</th>
</tr>
</thead>
<tbody>
<tr>
<td>BA</td>
<td></td>
<td>Custom</td>
<td>236 institutions</td>
<td>55 institutions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>DR</td>
<td></td>
<td>Custom</td>
<td>250 institutions</td>
<td>169 institutions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>HCC ILCC</td>
<td></td>
<td>Custom</td>
<td>30 institutions</td>
<td>4 institutions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>HCC</td>
<td></td>
<td>Custom</td>
<td>770 institutions</td>
<td>156 institutions</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
</table>

#### HCC ILCC

There are 30 institutions in this peer group. You can change the institutions in this peer group by clicking "Add Institutions" or "Remove Institutions".

<table>
<thead>
<tr>
<th>Institution</th>
<th>Carnegie Class</th>
<th>State/Province</th>
<th>Country</th>
<th>FTE</th>
<th>Head Count</th>
<th>Completed 2013 Survey</th>
<th>Completed 2012 Survey</th>
<th>Completed 2011 Survey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black Hawk College</td>
<td>AA</td>
<td>IL</td>
<td>US</td>
<td>3955</td>
<td>6403</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>City Colleges of Chicago</td>
<td>AA</td>
<td>IL</td>
<td>US</td>
<td>6443</td>
<td>9013</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Harold Washington College</td>
<td>AA</td>
<td>IL</td>
<td>US</td>
<td>7023</td>
<td>12702</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>City Colleges of Chicago Harry S.</td>
<td>AA</td>
<td>IL</td>
<td>US</td>
<td>4420</td>
<td>6241</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Truman College</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>City Colleges of Chicago</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kennedy-King College</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Search for Institutions

1. Search for institutions to add to your peer group
2. Check the box to the left of the institution name for any institutions you’d like to add
3. Click “OK” at the bottom of the screen.

Match: any criteria  all criteria

System:  
Carnegie:  Consortium:  State:  
Control:  
FTE count:

Type to Search:

<table>
<thead>
<tr>
<th>Institution</th>
<th>Carnegie Class</th>
<th>State/Province</th>
<th>Country</th>
<th>FTE</th>
<th>Head Count</th>
<th>Control 2013 Survey</th>
<th>Completed 2012 Survey</th>
<th>Completed 2011 Survey</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. T. Still University of Health Sciences</td>
<td>MED</td>
<td>MO</td>
<td>US</td>
<td>2333</td>
<td>3293</td>
<td>Private</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>ABO Akademi University</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AUT University</td>
<td></td>
<td></td>
<td></td>
<td>11607</td>
<td>21877</td>
<td>Public</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>City College of Chicago</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Core Metrics

This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and management.

Using this dashboard:
1. Choose a group and year from the menus to the left.
2. Mouse over a graph to see summary statistics.
3. Click a graph bar or slice to see details and raw data.

CM1. Central IT Expenditures per Institutional E...
CM2. Central IT Expenditures per Institutional E...
CM3. Central IT Expenditures as a Percentage of...
CM4. Central IT Expenditures as a Percentage of...
CM5. Operating/Capital Expenses as a Percentage ...
CM7. Training Expenditures as a Percentage of ...
CM8. Central IT Outsourcing Expenditures as a ...
Core Data Service Reporting

Core Metrics

This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and management.

CM1. Central IT Expenditures per Institutional FTE

CM2. Central IT

CM3. Operating/Capital Expenses as a Percentage of Revenue

CM4. Central IT Expenditures as a Percentage of Revenue

CM5. Central IT Expenditures

CM6. Percent Change from Previous Year

This ratio is an estimate of the directional movement of annual IT spending.

CM7. Training Expenditures as a Percentage of Total IT Expenditures

CM8. Central IT Outsourcing Expenditures as a Percentage of Total IT Expenditures
This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and management.

CM1. Central IT Expenditures

Year: 2013
Category: Spending Ratio
Group: HCC ILCC
Group Median: 660
My Institution: 3090

CM2. Central IT Expenditures per Institutional Employee

CM3. Central IT Expenditures as a Percentage of Expenses

CM4. Central IT Expenditures as a Percentage of Revenue

CM5. Central IT Expenditures

Percent Change from Previous Year
This ratio is an estimate of the directional movement of annual IT spending.

CM6. Operating/Capital Expenses as a Percentage of Expenses

CM7. Training Expenditures as a Percentage of Expenses

CM8. Central IT Outsourcing Expenditures as a Percentage of Expenses

Using this dashboard:
1. Choose a group and year from the menus to the left.
2. Mouse over a graph to see summary statistics.
3. Click a graph bar or slice to see details and raw data.
Core Data Service Reporting

Core Metrics

This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and management.

CM1: Central IT Expenditures per Institutional Enroll.

CM2: Central IT Expenditures per Institutional Enroll.

CM3: Central IT Expenditures per Enrollment.

CM4: Central IT Expenditures as a Percentage of Revenue.

CM5: Central IT Expenditures Percent Change from Previous Year.

CM6: Operating/Capital Expenses as a Percentage of Total Expenditures.

CM7: Training Expenditures as a Percentage of Total Expenditures.

CM8: Central IT Outsourcing Expenditures as a Percentage of Total Expenditures.

Using this dashboard:
1. Choose a group and year from the menus to the left.
2. Mouse over a graph to see summary statistics.
3. Click a graph bar or slice to see details and raw data.

Coming in 2014, CM5: Central IT Expenditures Percent Change from Previous Year.

This ratio is an estimate of the directional movement of annual IT spending.
This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and management.

CM1. Central IT Expenditures per Institutional FTE

CM2. Central IT Expenditures per Institutional FTE

CM3. Central IT Expenditures as a Percentage of Expenses

CM4. Central IT Expenditures as a Percentage of Revenue

CM5. Operating/Capital Expenses as a Percentage of FTE

CM6. Training Expenditures as a Percentage of FTE

CM7. Central IT Outsourcing Expenditures as a Percentage of FTE

CM8. The filter did not identify any matches.

CM1 - CM8 describe different metrics such as central IT expenditures, central IT expenditures per FTE, central IT expenditures as a percentage of expenses, central IT expenditures as a percentage of revenue, operating/capital expenses as a percentage of FTE, training expenditures as a percentage of FTE, central IT outsourcing expenditures as a percentage of FTE. Each metric is represented with different visual representations such as bar charts and percentage graphs.
This dashboard contains CDS Core Metrics. CDS Core Metrics, derived from multiple IPEDS and/or CDS survey questions, are valuable indicators of IT operational efficiency. They are the most frequently used metrics for IT strategic planning and assessment.

CM1. Central IT Expenditures

CM2. Central IT Expenditures per Institutional Equivalent

CM3. Central IT Expenditures as a Percentage of Revenue

CM4. Central IT Expenditures as a Percentage of Revenues

CM5. Central IT Expenditures

CM6. Operating/Capital Expenses as a Percentage of Revenues

CM7. Training Expenditures as a Percentage of Revenues

CM8. Central IT Outsourcing Expenditures as a Percentage of Revenues

Coming in 2014, CM5: Central IT Expenditures

Percent Change from Previous Year

This ratio is an estimate of the directional movement of annual IT spending.
Central IT Expenditures per Institutional FTE (Staff and Students)

**Longitudinal Graph**

To change the groups displayed in this graph, use the report menu drop-down lists.

Mouse over a point for exact values.

Right click on the graph to export the statistics used to create the graph.

<table>
<thead>
<tr>
<th>Graph Order</th>
<th>Graph Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>My Institution</td>
</tr>
<tr>
<td>2</td>
<td>HCC ILCC</td>
</tr>
<tr>
<td>3</td>
<td>My Carnegie Class</td>
</tr>
<tr>
<td>4</td>
<td>All Institutions</td>
</tr>
</tbody>
</table>

Data for 2013

To change the groups or year displayed in the graph, use the drop-down lists in the report menu.

Right click on the graph to export the statistics used to create the graph.
Data for 2013

To change the groups or year displayed in the graph, use the drop-down lists in the report menu.

Right click on the graph to export the statistics used to create the graph.
Data for 2013

To change the groups or year displayed in the graph, use the drop-down lists in the report menu.

Right click on the graph to export the statistics used to create the graph.
## Core Data Service Reporting

### Data Download

1. Select a report from the top pane to see the questions and peer groups it includes in the bottom pane.
2. Click "New" to create a new report. "Edit" to change a custom report that you own. "Copy" to copy and customize an existing report, or "Delete" to remove a report that you own.
3. Click "Download" to download the contents of the report and choose additional files to include in the download, such as survey instruments or CUPA-HR data.

<table>
<thead>
<tr>
<th>Report Name</th>
<th>Description</th>
<th>Type</th>
<th># Institutions</th>
<th># Peer Groups</th>
<th># Questions</th>
<th>Owned by Me</th>
<th>Shared</th>
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</thead>
<tbody>
<tr>
<td>M1: CIO</td>
<td>Raw data related to CIO dashboard</td>
<td>Prebuilt</td>
<td>2548 institutions</td>
<td>1 groups</td>
<td>15 questions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>M1: IT Funding</td>
<td>Raw data related to IT Funding dashboard</td>
<td>Prebuilt</td>
<td>2548 institutions</td>
<td>1 groups</td>
<td>13 questions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>M1: IT Expenditures</td>
<td>Raw data related to IT Expenditures dashboard</td>
<td>Prebuilt</td>
<td>2548 institutions</td>
<td>1 groups</td>
<td>12 questions</td>
<td>Y</td>
<td>Y</td>
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<tr>
<td>M1: IT Staffing &amp; Compensation</td>
<td>Raw data related to IT Staffing &amp; Compensation dashboard</td>
<td>Prebuilt</td>
<td>2548 institutions</td>
<td>1 groups</td>
<td>18 questions</td>
<td>Y</td>
<td>Y</td>
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<tr>
<td>M1: IT Service Delivery</td>
<td>Raw data related to IT Service Delivery dashboard</td>
<td>Custom</td>
<td>217 institutions</td>
<td>2 groups</td>
<td>6 questions</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>M8 for Julie</td>
<td></td>
<td>Custom</td>
<td>2548 institutions</td>
<td>1 groups</td>
<td>25 questions</td>
<td>Y</td>
<td>Y</td>
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</tbody>
</table>

### Question Description

<table>
<thead>
<tr>
<th>Year</th>
<th>Module</th>
<th>Question #</th>
<th>Question Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>01</td>
<td>Highest-Ranking IT Officer Title</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>02</td>
<td>Highest-Ranking IT Officer Reporting Line</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>03</td>
<td>Highest-ranking IT Officer Cabinet Membership</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>04</td>
<td>Highest-Ranking IT Officer Appointment Year</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>05</td>
<td>Highest-Ranking IT Officer's Prior Position</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>06</td>
<td>Organizational Units Responsible for IT Functions</td>
</tr>
<tr>
<td>2013</td>
<td>CDSM1</td>
<td>07a</td>
<td>ITIL Processes Used</td>
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</table>

<table>
<thead>
<tr>
<th>Name</th>
<th>Peer Group Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AA</td>
<td>AA - Associate Colleges</td>
</tr>
<tr>
<td>AAU</td>
<td>Association of American Universities</td>
</tr>
<tr>
<td>AJCU</td>
<td>Association of Jesuit Colleges &amp; Universities</td>
</tr>
<tr>
<td>ART</td>
<td>ART - Schools of Art, Music, and Design</td>
</tr>
<tr>
<td>All eligible institutions</td>
<td>All eligible institutions</td>
</tr>
</tbody>
</table>
CDS 2014 starting July 2014

http://www.educause.edu/coredata

llang@educause.edu