EVENT MAPS

Lower Level 1

Connect Lounge & CIO Experience

Lower Level 2

Breakouts

Thought Leader, Breakfast, Lunch

Registration, Breaks, Corporate Displays

E-Mail and Print Kiosks

March 2–4, 2016 | Denver, Colorado | Denver Marriott City Center
Thank you to our sponsors who enhance the meeting experience through support of attendee activities.

PLATINUM PARTNERS

Professional Computing Resources
Participation: Corporate Display
Bob Glover, Vice President and General Manager
b Glover@pcr.com, 616-259-9227
www.pcr.com
Product Categories: Business Intelligence (BI); Enterprise Information Systems; Help Desk

TeamDynamix
Participation: Corporate Display; Presentation
Jason Ehmann, Sales Consultant
jeumann@teamdynamix.com, 877-752-6916 x115
www.teamdynamix.com
Product Categories: Help Desk; IT Governance; Portfolio and Project Management

Unicon
Participation: Corporate Display
David Lipari, Senior Solutions Consultant
info@unicon.net, 480-558-2400
www.unicon.net
Product Categories: Identity and Access Management; Learning Analytics; Open Source

VMware, Bronze Partner
Participation: Corporate Display
EUC Education Sales
education@air-watch.com, 877-486-9273
www.vmware.com/industry/education
Product Categories: BYOD; Identity and Access Management; Mobile Learning

GOLD PARTNER

Workday, Platinum Partner
Participation: CIO Experience Sponsorship; Corporate Display
Peggy McGillis, Campaign Director Industries
peggy.mcgillis@workday.com, 925-379-1841
www.workday.com
Product Categories: Cloud Computing and Services; Enterprise Resource Planning (ERP); Student Information Systems

WTC Consulting
Participation: Corporate Display
Ron Rutherford, Director of Marketing
rrutherford@wtc-inc.net, 213-689-5309
www.wtc-inc.net
Product Categories: Consulting; IT Governance; Portfolio and Project Management

Xirrus
Participation: Corporate Display
Sales
info@xirrus.com, 805-262-1600
www.xirrus.com
Product Categories: Cloud Computing and Services; Network Architecture and Infrastructure; Wireless

ADDITIONAL SPONSOR

Aegis Identity
www.aegisidentity.com | @aegisidentity

CORPORATE DIRECTORY (continued)
CORPORATE DIRECTORY

Looking to learn more about the latest technology to serve your campus needs? Contact our participating companies for information.

Aegis Identity Software
Participation: Thought Leader Session Sponsor
Janet Yarbrough, Director of Business Development
janet.yarbrough@aegisidentity.com, 303-589-5435
www.aegisidentity.com

Product Categories: Data Security; Enterprise Information Systems; Identity and Access Management

Alertus Emergency Notification
Participation: Corporate Display
Ryan Kelly, Regional Account Manager, Higher Education
rkelly@alertus.com, 866-425-3788 x744
www.alertus.com


Apogee
Participation: Corporate Display
Wendi Lisso, Director, Business Development
wlisso@apogee.us, 512-717-0725
www.apogee.us

Product Categories: BYOD; Network Architecture and Infrastructure; Wireless

Aspect Software
Participation: Corporate Display
Colleen Parker, Account Executive
colleen.parker@aspect.com, 512-948-8175
www.aspect.com

Product Categories: CRM; Mobile Apps; Student Retention

Beyond20
Participation: Presentation
BEYOND20 Sales
info@beyond20.com, 866-856-3117
www.beyond20.com

Product Categories: Help Desk; IT Governance; Portfolio and Project Management

Epson, Gold Partner
Participation: Projector Sponsor
Jeff Greenlee, Commercial Channel Manager
Jeff_greenlee@ea.epson.com, 562-981-3840
www.epson.com/brighterfutures

Product Categories: Digital Signage; Hardware; Wireless

Jenzabar, Platinum Partner
Participation: Presentation; Totebag Sponsor
Pete Denly, Lead Generation Specialist
Peter.Denly@jenzabar.com, 617-492-9099
www.jenzabar.com

Product Categories: Cloud Computing and Services; CRM; Enterprise Resource Planning (ERP)

Lenovo, Silver Partner
Participation: Corporate Display
Nate Hopkins, Account Executive
nhopkins@lenovo.com, 719-964-3107
www.lenovo.com/education

Product Category: Hardware

Lynda.com, Silver Partner
Participation: Presentation
Academic Sales
Sales@Lynda.com, 888-33-LYNDAY
www.Lynda.com

Product Categories: Mobile Learning; Online Learning; Training

Mojo Networks
Participation: Corporate Display
Brad Hogan, Senior Director
brad@mojonetworks.com, 877-930-6394
www.mojonetworks.com

Product Categories: Analytics; Cloud Computing and Services; Wireless

Welcome to EDUCAUSE
Connect! We hope you take away ideas that help you:

SOLVE TOP IT ISSUES
Examine key issues and gain perspectives from other campuses in order to determine solutions that are practical and replicable.

NETWORK ACROSS ROLES
Participate in facilitated sessions and activities that are designed to maximize peer discussions and enable collaboration on-site and after the event.

GROW THE PROFESSION
Gain a comprehensive career development roadmap that updates your contextual knowledge while enabling you to lead and advance your institution from where you are. Become an active EDUCAUSE member and help us “build the profession” of higher education IT professionals.

Contents
4 Getting Started
7 Connect Program Learning Themes
8 Additional Experiences On-Site
9 Schedule At-A-Glance
10 Wednesday
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GETTING STARTED

SESSION ABSTRACTS

Session titles and content leaders are listed in this program chronologically by learning theme. For details including a descriptive session summary, visit the meeting website (educause.edu/ec16) or use our mobile app (see page 6).

NAMES BADGES AND NETWORKING STICKERS

Your name badge verifies your registration and provides admission to functions. Please wear your name badge during the meeting. Visit the Connect Sticker Bar located near the registration desk to identify areas of interest to you and maximize your on-site interactions.

WIRELESS ACCESS

SSID: MARRIOTT_CONF
PASSPHRASE: educause (case sensitive)

Wireless is available during registration hours. Please be respectful and limit your use of personal MiFi devices. These will disrupt the wireless experience for those around you.

SESSION RESOURCES

All content leaders are invited to upload their session resources including slides, videos, and handouts, etc. These resources are available to participants on the EDUCAUSE Connect website.

3:00–4:30 p.m.

THOUGHT LEADER SESSION
“Should I Stay or Should I Go?” Lessons Learned from the Clash and ECAR’s Higher Ed Workforce Study
COLORADO BALLROOM EF, LOWER LEVEL 2
Eden Dahlstrom, Chief Research Officer, and Jeffrey Pomerantz, Senior Research Analyst, EDUCAUSE

Ensuring adequate IT staffing capacity and retention has endured as one of the EDUCAUSE Top 10 IT Issues for five consecutive years. Evolving models for IT service delivery, institution-wide budget challenges, external competition for talent, and suboptimal diversity of hiring pools are just a few of the IT workforce challenges. How do we hire and retain good employees? What factors contribute to IT staff asking themselves should I stay or should I go? This session uses recent findings from an ECAR survey of the higher education workforce and community expertise to unpack what matters most in creating and maintaining a happy, healthy, agile, and productive IT workforce.

4:30–5:15 p.m.

CIO Experience Networking Reception
Sponsored by Workday, Platinum Partner
MATCHLESS, LOWER LEVEL 1

Join other CIOs in the 2016 Experience cohort for conversation and a beverage before making evening dinner plans.

FRIDAY
March 4

7:30–10:45 a.m.

Registration Desk Open
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

8:00–8:30 a.m.

Grab-and-Go Breakfast
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

8:30–10:30 a.m.

Staffing and Talent Development
Mentor Mapping: Creating a Community to Build the Profession
DENVER BALLROOM 1-3, LOWER LEVEL 2
Tracy Petrillo, Chief Learning Officer, EDUCAUSE; Monique L. Snowden, Vice President for Institutional Planning and Effectiveness, Fielding Graduate University

8:30–11:30 a.m.

Enterprise Service Delivery
Effective Planning/Procurement and the Human Aspect of Cloud Services
COLORADO BALLROOM GH, LOWER LEVEL 2
Bob Flynn, Manager, Cloud Technology Support, Indiana University Bloomington; Andrew Keating, Director, Cloud Services, Internet2; Patricia Sperry, Manager, IT Support Services/Talent Development, University of Notre Dame
**THURSDAY**
March 3

1:45–3:00 p.m. (continued)

**Partnerships and Collaborations**

**Building Collaborative Multidepartmental Partnerships to Achieve Success in Complex Environments**

COLORADO BALLROOM CD, LOWER LEVEL 2

Sandra Bury, Executive Director, Computing Services, Bradley University; Kara Hanson, Educational Technologist, University of Minnesota–Duluth

**Staffing and Talent Development Discussion Group Roundtables**

COLORADO BALLROOM GH, LOWER LEVEL 2

EDUCAUSE has over 50 constituent groups covering everything from CIOs to learning spaces. Be a part of the conversation by participating in one of these important group discussion roundtables, each led by a topic expert. Join an optional dinner group later to continue the conversation (see educause.edu/discuss for complete information and to join groups most important to you).

**Topics include:**

The Cloud
(Cloud Computing Constituent Group)

Andrew Keating, Director, Cloud Services, Internet2

Helping Users Use Data
(Decision Support/Data Warehousing Constituent Group)

Timothy Wrye, Executive Director of Information Technology Services, Highline College

How to Work with Your CIO/Boss
(CIO Constituent Group)

Mark Hoeting, CIO, Georgia Perimeter College

IT Communications
(IT Communications Constituent Group)

Nancy Novitski, Strategic Communications Specialist, University of Oregon

IT Support Services
(IT Support Services Constituent Group)

Aaron Mansfield, Director of Service Management, University of Colorado System

Product Management
(Product Management Constituent Group)

Chas Grundy, Manager, Product Services, University of Notre Dame

Professional Development and Staff Management
(Professional Development and Staff Management Constituent Group)

Cynthia Humes, Associate Vice President and Chief Technology Officer, Claremont McKenna College

Software Licensing
(Software Licensing Constituent Group)

Nathan Sorensen, Strategic Information Technology Procurement Officer, Midwestern Higher Education Compact

Women in IT
(Women in IT Constituent Group)

Deborah Keyek-Franssen, Associate Vice President for Digital Education and Engagement, University of Colorado System

**CONTRIBUTE AND CONNECT**

Take an active role in your event experience while on-site and online:

Join the Twitterati: Tag your tweets with #EConnect16.

“Like” our Facebook page and get updates on all things EDUCAUSE.

Be a photo journalist: Share your images online and tag them with #EConnect16.

Stay updated on the ELI community: Connect with us on LinkedIn.

**RECEPTION**

WEDNESDAY, MARCH 2, 4:30–5:30 P.M.
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

- Relax over food and drink and get to know your colleagues.
- A cash bar will be available; each attendee will receive one drink ticket. NOTE: Please wear your name badge for admittance.

**RECORDING/STREAMING POLICY**

Because all presentations and associated materials are the content leaders’ intellectual property, you must obtain the content leaders’ permission to record or stream their session or activity in any medium (including, but not limited to, Periscope, Meerkat, and YouTube).

Recording/streaming for commercial purposes is allowed only with prior written permission from both EDUCAUSE and the content leaders. EDUCAUSE reserves the right to ask any participant to move within or to leave a session venue if their use of technology is disruptive to content leaders or other participants.

**EVALUATION FEEDBACK**

Your input is vital to helping shape future events—from what’s offered through the program to who presents it. Please tell us what you think.

**SESSIONS**

Share your thoughts on sessions and content leaders through the mobile app or the online event program:

educause.edu/ec161/agenda

**OVERALL**

Watch for the overall evaluation e-mail shortly after the event.
Download the Event Mobile App
Get your hands on the latest information!

Access the daily agenda
View session descriptions
Create a personal itinerary
Review content leader bios
Navigate location maps
Complete session evaluations

Available versions for Android, iOS, and the web.

Download your app here: educause.edu/connect/mobileapp

Partnerships and Collaborations
Is This a Joke? Using Humor to Connect IT and Departments
COLORADO BALLROOM GH, LOWER LEVEL 2
Paul Stoll, Training Manager, Arizona State University

Staffing and Talent Development
CSMT (Customer Service Mentality Training)
COLORADO BALLROOM CD, LOWER LEVEL 2
Aaron Mansfield, Director of Service Management, University of Colorado System; Robert Hullett, Senior IT Consultant, Vanderbilt University

12:15–1:00 p.m.

Lunch and Roundtable Discussions
COLORADO BALLROOM EF, LOWER LEVEL 2
Choose your own topic. Do you want to continue a conversation from one of the sessions you attended? Or do you want to introduce a new topic? If so, sign up at the registration desk by 11:30 a.m. on Thursday and a table will be reserved for your topic. Additional lunch tables will be available if you would like to eat and network informally.

1:00–1:30 p.m.

Dessert, Posters, and Corporate Displays
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

POSTER SESSIONS

BRIEFING: SOLUTIONS FOR IT STAFF WHO SUPPORT RESEARCH
BARBARA HALLOCK, SENIOR NET+/CAMPUS BRIDGING SYSTEMS ANALYST, INDIANA UNIVERSITY

Partnerships and Collaborations
Join the IT and Campus Partnership Evolution
NAZNEEN KNIGHT, MANAGER, INSTRUCTIONAL TECHNOLOGY SERVICES, UNIVERSITY OF TEXAS AT ARLINGTON

TIGHTENING OUR BELT WITH SIX SIGMA
CORRIE KLIEMEKE, MANAGER, IT SUPPORT, UNIVERSITY OF NOTRE DAME

STAFFING AND TALENT DEVELOPMENT
TAKING A STAND: MY YEAR WITH MY STANDING DESK
JULIAN HOOKER, ASSISTANT MANAGING DIRECTOR, TEXAS TECH UNIVERSITY SYSTEM

1:45–3:00 p.m.

Enterprise Service Delivery
Herding Cats: People Strategies for Designing and Deploying Enterprise Systems
COLORADO BALLROOM AB, LOWER LEVEL 2
STEVEN J. CHANG, DIRECTOR, IT DEVELOPMENT SERVICES, PIMA COUNTY COMMUNITY COLLEGE DISTRICT; JOHN MULLINS, MANAGER, ENTERPRISE APPLICATION SUPPORT, UNIVERSITY OF SOUTHERN CALIFORNIA
THURSDAY
March 3

8:00–9:00 a.m. (continued)

Staffing and Talent Development
Enhancing Performance through Collaboration and Communication
COLORADO BALLROOM GH, LOWER LEVEL 2
Steven Burrell, Vice President for Information Technology and CIO, Georgia Southern University; Gale Fritsche, Manager, Computing Support Services, Lehigh University

9:00–10:00 a.m.

Networking Break and Corporate Displays
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

9:00 a.m.–1:45 p.m.

CORPORATE DISPLAYS
BALLROOM PRE-FUNCTION, LOWER LEVEL 2
Today is the last day to visit companies providing the latest technology solutions for higher education.
See page 10 for a list of companies.

10:00–11:00 a.m.

Enterprise Service Delivery
Service Catalog: An End-to-End Process Perspective
COLORADO BALLROOM AB, LOWER LEVEL 2
Andy Rivers, Advisor, Beyond20; Karalee Woody, Assistant Vice President, Customer Service and Support–UW Information Technology, University of Washington

Leveraging Technology and Data
Creating a System of Engagement across Multiple Data Sources Using a Master Data Management Strategy
COLORADO BALLROOM CD, LOWER LEVEL 2
Ryan Clemens, Director, Arizona State University

Staffing and Talent Development
Finding the Right Place at the Right Time
COLORADO BALLROOM GH, LOWER LEVEL 2
Kyle Johnson, Dean for Information Technology and Services, Chaminade University of Honolulu

11:15 a.m.–12:15 p.m.

Leveraging Technology and Data
Setting Expectations and Meeting Needs with Technology Services
COLORADO BALLROOM AB, LOWER LEVEL 2
Butch Juelg, Associate Vice Chancellor, Technology Services, Lone Star College System; Andrew Graf, Lead Analyst, TeamDynamix

CONNECT PROGRAM LEARNING THEMES

ENTERPRISE SERVICE DELIVERY
How are you responding to IT issues such as cloud and infrastructure enterprise IT architecture, governance, risk management and network security practices, disaster recovery, changing conditions, and new opportunities?

LEVERAGING TECHNOLOGY AND DATA
How are you responding to issues such as student outcomes, big data needs, predictive analytics development, business intelligence, metrics, policy development, and information access and management as they relate to improving student success, engaging in effective teaching and learning practices, and using analytics to drive institutional outcomes?

PARTNERSHIPS AND COLLABORATIONS
How are you partnering for a collective understanding of IT deliverables with issues such as improving student success and retention, assisting faculty with IT instructional integration, improving accessibility, cultivating vendor relationships, generating revenue and recovering costs to fund IT, and building coalitions and teams across campus divisions?

STAFFING AND TALENT DEVELOPMENT
How are you responding to staffing issues and challenges such as doing more with less, financial planning, time and project management, evolving staff skills, successful mentoring relationships, effective teamwork, collaboration and communication, relationship management, and cultivating innovation?
ADDITIONAL EXPERIENCES
ON-SITE

CIO EXPERIENCE
Sponsored by Workday, Platinum Partner
Separate registration required.
The CIO Experience, designed for higher education individuals attending the Connect event who currently hold the CIO or most senior IT leader title at their institution/campus, includes:
• A networking lunch on Wednesday
• A reception Thursday evening

EDUCAUSE INSTITUTE
MANAGEMENT BOOT CAMP
Additional registration and fee required.
This new Institute program is for those with at least three to five years’ experience managing people, processes, and projects within higher education IT, with a focus on strengthening their practice in communication, negotiation, and performance management.

MENTORING AND CAREER
DEVELOPMENT
Individual and group opportunities are available for those seeking advice on workplace issues or their own careers. Browse the program for sessions and lunchtime roundtables for additional mentoring opportunities.

Join us for the Mentor Mapping Deep Dive Friday morning from 8:30 to 10:30 in the Denver Ballroom 1-3.

EDUCAUSE INSTITUTE
NEW IT MANAGERS PROGRAM
Additional registration and fee required.
This program is for individuals with less than two years’ experience and teaches IT professionals who are first-time managers or who aspire to management roles the basic skills critical for managing and supervising projects, units, and people.

THURSDAY
March 3

7:00–8:00 a.m.
Networking Breakfast
COLORADO BALLROOM EF, LOWER LEVEL 2
A complete, hot breakfast will be served.

7:00 a.m.–3:00 p.m.
Connect Lounge Open
MATCHLESS, LOWER LEVEL 1

7:00 a.m.–4:30 p.m.
Registration Desk Open
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

8:00–9:00 a.m.
Enterprise Service Delivery
Pilot to Practice: Developing a Successful Campus Captioning Service
COLORADO BALLROOM AB, LOWER LEVEL 2
Mark Gammon, Learning Experience Designer Manager, and Aisha Ivette Jackson, Assistant Director-Academic Technology Applications, University of Colorado Boulder

8:30–9:30 a.m.
Leveraging Technology and Data
Balancing Security and Privacy in Higher Education
COLORADO BALLROOM CD, LOWER LEVEL 2
Brad Judy, Information Security Officer, University of Colorado System

7:00 a.m.–4:30 p.m.
Partnerships and Collaborations
E-Learning and Student Success through Business Analytics
COLORADO BALLROOM AB, LOWER LEVEL 2
Leah Lang, Director of Analytics Services, and Catherine Watt, Senior Analyst, EDUCAUSE, Randall J. Stiles, Associate Vice President, Analytics and Institutional Research, Grinnell College

7:00–8:00 a.m.
Reception
BALLROOM PRE-FUNCTION, LOWER LEVEL 2
One of the most valuable aspects of this event is the opportunity to connect face-to-face with fellow attendees. Join us for the reception, where you can relax over food and drink and get to know your colleagues. A cash bar will be available; each attendee will receive one drink ticket.
NOTE: Please wear your name badge for admittance.

4:30–5:30 p.m.
Stafﬁng and Talent Development
The Power of Teams
COLORADO BALLROOM GH, LOWER LEVEL 2
Julie Ouska, Chief Information Ofﬁcer/ Vice President, Colorado Community College System; David Thomas, Director of Academic Technology, University of Colorado Denver

4:30–5:30 p.m.
Leveraging Technology and Data
Being Connected: Mobile Mashup of Location + Campus Tools + Daily Activities
COLORADO BALLROOM CD, LOWER LEVEL 2
Kyle Parker, Senior Software Engineer for Developing Technologies, Ball State University

4:30–5:30 p.m.
EDUCATION INSTITUTE
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NOTES

EDUCATION INSTITUTE
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This new Institute program is for those with at least three to five years’ experience managing people, processes, and projects within higher education IT, with a focus on strengthening their practice in communication, negotiation, and performance management.

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NEW IT MANAGERS PROGRAM
Additional registration and fee required.
This program is for individuals with less than two years’ experience and teaches IT professionals who are first-time managers or who aspire to management roles the basic skills critical for managing and supervising projects, units, and people.
We invite you to join colleagues for a lunchtime roundtable discussion. If you don’t see a topic of interest below, you can sign up by the registration desk to suggest your own topic.

Topics include:
- BI and Analytics
- Career Advancement
- Data Management
- Enterprise Service Delivery
- Games and Learning
- Gratitude Lunch
- Mobile Learning
- Network Management
- Privacy and Security
- Professional and Talent Development
- Project Management
- Student Success
- Sustainable IT
- User/Customer Services

Additional lunch tables will be available if you would like to eat and network informally.

1:00–2:00 p.m.

Enterprise Service Delivery
Framing the Challenges with Software Licensing in Higher Education
COLORADO BALLROOM AB, LOWER LEVEL 2
Nathan Sorensen, Strategic Information Technology Procurement Officer, Midwestern Higher Education Compact; Karalee Woody, Assistant Vice President, Customer Service and Support–UW Information Technology, University of Washington

Leveraging Technology and Data Analytics Readiness: How Do You Measure Up?
COLORADO BALLROOM CD, LOWER LEVEL 2
Leah Lang, Director of Analytics Services, and Catherine Watt, Senior Analyst, EDUCAUSE; Steven Burrell, Vice President for Information Technology and CIO, Georgia Southern University

Staffing and Talent Development
Improv! Improve! Recruiting and Retaining a Diverse Workforce
COLORADO BALLROOM GH, LOWER LEVEL 2
Debra Jenkins, Product Manager, Jenzabar; Deborah Keyek-Franssen, Associate Vice President for Digital Education and Engagement, University of Colorado System; Beth Schaefer, Director of IT Services, University of Wisconsin-Milwaukee

SCHEDULE AT-A-GLANCE

WEDNESDAY
March 2
12:00 noon–1:00 p.m. (continued)

2:00–3:15 p.m.

Networking Break and Corporate Displays
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

2:00–5:00 p.m.

Connect Lounge Open
MATCHLESS, LOWER LEVEL 1

THURSDAY

Registration
7:00 a.m.–5:00 p.m.

Connect Lounge
7:30–11:00 a.m.

Corporate Displays
10:00 a.m.–5:30 p.m.

Thought Leader Session
Basgen and Little
9:00–10:00 a.m.

Pause and Corporate Displays
10:00–10:15 a.m.

Sessions
10:15–11:00 a.m.

Pause and Corporate Displays
11:00–11:15 a.m.

Sessions
11:15 a.m.–12:00 noon

CIO Experience Networking Lunch
Separate registration required.
12:00 noon–1:00 p.m.

Lunch and Roundtable Discussions
12:00 noon–1:00 p.m.

Dessert, Poster Sessions, and Corporate Displays
1:00–1:30 p.m.

Pause and Corporate Displays
1:30–1:45 p.m.

Sessions
1:45–3:00 p.m.

Thought Leader Session
Dahlstrom and Pomerantz
3:00–4:30 p.m.

CIO Experience Networking Reception
Separate registration required.
4:30–5:15 p.m.

FRIDAY

Registration
7:30–10:45 a.m.

Grab-and-Go Breakfast
8:00–8:30 a.m.

Deep-Dive Sessions
8:30–11:30 a.m.
**WEDNESDAY**

**March 2**

**7:30–11:00 a.m.**

**Connect Lounge Open**  
MATCHLESS, LOWER LEVEL 1

**7:30 a.m.–5:00 p.m.**

**Registration Desk Open**  
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

**9:00–10:00 a.m.**

**Thought Leader Session**  
**Everyday Leadership, Making Connections**
Sponsored by Aegis Identity Software  
COLORADO BALLROOM EF, LOWER LEVEL 2  
Brian Basgen, Executive Director, Bay Path University; Julie K. Little, Vice President, EDUCAUSE

This session welcomes all participants to form a learning cohort at Connect Denver. Take time to reflect on everyday leadership experiences, dispel some myths, and use the 2016 event learning themes to discuss how we “connect” with others through daily interaction. Determine how to create a shared sense of mission and how to accomplish goals together. Feel empowered to become an agent of change and to think differently. In advance of this session, we encourage you to take time to listen to the NPR TED Radio Hour on disruptive leadership.

**10:00 a.m.–5:30 p.m.**

**Corporate Displays**  
BALLROOM PRE-FUNCTION, LOWER LEVEL 2

Don’t miss this opportunity to visit the following companies providing the latest technology solutions for higher education. Company representatives will be available to provide more information and answer any questions.

- Alertus Emergency Notification
- Apogee
- Aspect Software
- Lenovo, Silver Partner
- Mojo Networks
- Professional Computing Resources
- TeamDynamix
- Unicon
- VMware, Bronze Partner
- Workday, Platinum Partner
- WTC Consulting
- Xirrus

**10:15–11:00 a.m.**

**Leveraging Technology and Data**  
**The Signal and the Noise in Student Success**
COLORADO BALLROOM CD, LOWER LEVEL 2  
Randall J. Stiles, Associate Vice President, Analytics and Institutional Research, Grinnell College

**Partnerships and Collaborations**  
**Building Campus Buy-In through Collaborative Partnerships**
COLORADO BALLROOM AB, LOWER LEVEL 2  
Angela Neria, Chief Information Officer, Pittsburg State University; Danna Gianforte, Chief Information Officer, Stanford University

**Staffing and Talent Development**  
**Enhance Your Public Speaking Skills**
COLORADO BALLROOM GH, LOWER LEVEL 2  
Julian Hooker, Assistant Managing Director, Texas Tech University System; Patrick Chin, Associate CIO for Customer Experience, University of Oregon

**11:15 a.m.–12:00 noon**

**Enterprise Service Delivery**  
**The Product Management Game**
COLORADO BALLROOM AB, LOWER LEVEL 2  
Chas Grundy, Manager, Product Services, University of Notre Dame

**12:00 noon–1:00 p.m.**

**CIO Experience Networking Lunch**  
**Sponsored by Workday, Platinum Partner**  
Separate registration required.  
MATCHLESS, LOWER LEVEL 1  
Join us to meet with current CIOs and those holding the most senior IT leader title on their campuses for a networking lunch on the first day at Connect. Catch up with colleagues and make new campus connections.